Wireless Access Policy

Wireless access is intended to provide convenient mobile access to Internet resources throughout Valley Cottage Library. It is intended as an adjunct to wired access and cannot replace the speed and reliability of wired access for most network users.

• Patrons are responsible for adherence to the Library's Basic Policy for accessing the Internet and the Library’s Wireless Policy for accessing the Internet. Paper copies of both policies are available at the Information Desk.

• The patron is responsible for setting up his or her laptop and software to permit wireless access through the library's network.

• Library staff may provide general information for connecting your device to the wireless network, but will not troubleshoot problems related to your wireless device or assist in making changes to your device’s network settings and/or hardware configuration. Library staff members are not permitted to configure or to provide support to any laptop or wireless device including installation of software and hardware.

• The Library does not guarantee that your device will work with the Library's wireless access points.

• The library does not assume responsibility for the safety and integrity of personal equipment, laptop configurations or data files.

• The library does not vouch for the security of wireless communications. It is strongly advised that wireless communication not be used for the transmission of sensitive or personal information.

• All wireless access users are strongly advised to have up-to-date virus protection on their laptop computers or wireless devices. The library will not be responsible for any information (i.e. credit card) that is compromised, or for any damage caused to your hardware or software due to electric surges, security issues or consequences caused by viruses or hacking. Failure to comply may void your wireless access privileges.

Users may not:

• Use the network to make unauthorized entry into other computational, informational or communication services or resources.
• Distribute unsolicited advertising.

• Invade the privacy of others.

• Make any attempt to damage computer equipment or software.

• Access sites deemed to be objectionable as outlined in the Library’s Rules for accessing the Internet.

• Engage in any activity that is harassing or defamatory.

• Use the Internet for any illegal activity, including violation of copyright or other rights of third parties, or in a manner inconsistent with the Library's tax-exempt status or its proper operation. Violations may result in loss of access. Unlawful activities will be dealt with in an appropriate manner.

• All users are expected to use the library's wireless access in a legal and responsible manner, consistent with the educational and informational purposes for which it is provided.

• Patrons using personal laptops in a manner disturbing to others in the library will be asked to turn off their equipment. Repeated violation of this rule will result in suspension of usage privileges.

Adopted June 21, 2006
Amended June 15, 2016